

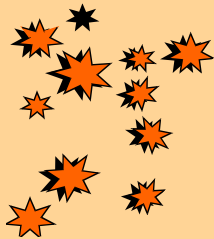
Facilitator Masterclass

3 – 5 June 2008

Kaizen Training Limited

Learning, Leading, Changing

Facilitation
from the root "facile"
or "facere" meaning
"to make easy".



Venue

Hunton Park
Hertfordshire

Kaizen Training Ltd
"The Stables"
Mansion House Farm
Abbots Langley
Hertfordshire WD5 0QB
e-mail:
directors@kaizen-training.com
01923 262278
www.kaizen-training.com

Have you ever watched a master facilitator at work and wished you could bottle the skills, behaviours and beliefs for yourself? At our 3-day workshop you will be able to do just that!

You'll enjoy learning with a group of like-minded professionals, get precise feedback and develop your own unique style through coaching and collaboration with a group of your peers. We'll go way beyond the tools and techniques and begin to develop the beliefs and capabilities normally associated with world-class facilitators.

What you get:

- Three action-packed days of **rich, multi-sensory** development
- The opportunity to assess your skills against the IAF (International Association of Facilitators) diagnostic competency set, allowing you to be the architect of your own development as a facilitator
- New choices and even more confidence in choosing how to intervene with groups
- Solutions Focus – a positive and pragmatic way to work with groups
- Facilitator transparency and authenticity – bringing who you are to what you do
- Advanced intervention strategies – including playing with timelines, perceptual positions, and using chunking to resolve conflict
- A comprehensive full **colour** manual – a complete resource for designing and facilitating business groups
- More tools for establishing rapport with groups - fast
- New approaches to problem solving, decision making and **CREATIVITY**
- Advanced State Management – how to turn a group around using state transitions (e.g. from cynical to excited, from fearful to unstoppable, from low to high-energy)
- Personal feedback, coaching and bags of ideas to take you to the next level

Your investment includes all materials, a brain-friendly lunch and refreshments throughout each day, but excludes accommodation.

Your investment for the three-day programme is **£995+VAT**

Here's what participants said about the last Facilitator Masterclass from Kaizen:

How would you describe your overall reaction?

- Positive, powerful and fun
- Delighted to have such precise feedback – feel really stretched in a good way
- Once again – ten times exceeded expectations
- A rich, magical learning journey – thank you
- Amazed
- Enthusiastic
- Like fresh air – you normally do!
- Very pleased – plenty of opportunities to practice as well as vital personal feedback
- Fantastic!
- Surprised at how much I learned and more importantly – can relate to my work environment
- Completely fulfilled

Say more...

Until now, I only believed that the most deep and joyful learning experience is possible – that it was out there somewhere. Thanks to you I've experienced it – and I'm taking it with me. I have it in my heart, willing to share it with others. I know how to do it now. Thank you!

Feel peaceful, calm, excited by the future possibilities. Very grateful for my belief change – the possibilities are endless!

I shall be telling everyone I know how valuable and useful this programme is, how sensory-rich it is. If it were an ice-cream, it would be a tutti-frutti, with something in it for you and you and you!

It has been a joy. I have learned and experienced so much – and in a wonderfully confused way! I have so much choice now on how I improve and enjoy myself even more in the future. I feel excited – and sad it's over. Many thanks!

I feel full of ideas. Excited about the prospect of putting them into practice. Inspired by other participants.

There is nothing I won't use – and I will never work without giving full attention to all aspects of learning. I feel happy and sad all at the same time.

Feel fabulous. Great new ideas. Inspiration. Ready to change. Loved the content.

I feel energised, delighted and magnificent – thanks! Eager, positive and smiley.

Paradoxically, I feel both rested and energised! Thanks for providing such a brilliant and very positive opportunity to step back from both work and the business for a few days, spend time with you and your team and the rest of our group to learn, re-learn and rethink where I am at (and going!) as a people developer. You are a model of the very best order – long may it continue. Hope we meet again.

I feel inspired I have reconnected with my values. This was the best three days' training I've had in absolutely years – I am so excited about applying all that I've learned! It was a pleasure to work with you and your team Kim.

Light-hearted, light-minded, light-loaded. Great state. Able to observe, reflect, model and learn. Able to recognise I'm already doing some things really well – and that I can get even gooder-er! Happy!

Real mastery in facilitation – fascinating content, generous materials, real respect for participants, excellent choice points including time to reflect. I feel excited and privileged. Smidgens of confusion but I now know even better how to go with it.

The energy and inspirational motivation. The feelings from the journey I have made. The lessons I have learned. The flow.

I feel very enthusiastic about what I have learned and about how I will put this into practice. I feel very revitalised at the moment and know this will continue. I have learned so much.

An astonishing experience – one that will sustain me in the future. I have been in the Flow for three full days – something I've never experienced before on a course. If I can get my groups to achieve anywhere near what this course has achieved I will be very happy indeed.

One thing we could have done differently that would have improved your rating is:

- Maybe more reading in advance with the welcome pack
- Even more opportunities to practice
- Provided a beginners' course I could have done 3 years ago!
- Opened the swimming pool! (Hunton Park)
- An extra day

Your short message to a future participant....

- Open up, play, wobble and learn!
- Jump in – the water’s lovely! Start right at the deep end!
- Take the opportunities to practice – with coaching
- Just do it
- Don’t just dip – take a dive!
- You’re very lucky to be here – make the most of the opportunity to learn from Kimberley and the other fantastic people you’ll meet
- Be prepared for more than just tools and tricks
- If you only choose one course this year choose a Kaizen course – they know their stuff
- Really think hard about what you want to take away with you
- Soak it up!
- Extremely valuable – opens your eyes to ways to vastly improve your performance as a facilitator and increase confidence
- These skills are a “need to have”, not a “nice to have”

Choose 3 adjectives that describe how you feel now...

- Carefree, challenged, capable
- Positive, energised, enthusiastic
- Physically uncomfortable (cold), affirmed, anticipatory
- Awestruck, determined, invigorated
- Enriched, positively challenged, clear
- Fantastic, amazed, zen-like
- Amazed, Fantastic, Brilliant
- Lighthearted, primed, pleased
- Masterful, charged, powerful
- Abundant, vivacious, good
- Knowledgeable, empowered, jubilant